Monday, March 4th

Welcome cocktail party and networking event

in-person only

07:00 pm - 09:00 pm Welcome cocktail party and networking event

Tuesday, March 5th

Full day of sessions, workshops, and an exclusive dinner party

| 08:00 am - 09:00 am | Breakfast | |
|---------------------|---|--|
| 09:00 am - 09:05 am | Summit Kickoff | |
| 09:05 am - 09:45 am | How not to be the next Blockbuster: The Dynamic Organization | Josh Bersin Global Industry Analyst and CEO, the Josh Bersin Company |
| SHRM PDCs: 0.75 | Josh Bersin will reveal new insights from his latest research on the Dynamic Organization. After studying nearly 800 companies, the Josh Bersin Company has mapped out the strategies and technologies that accelerate people, business, and innovation outcomes. | |
| 09:45 am - 10:00 am | Welcome Remarks from our CEO | Ben Reuveni CEO, Gloat |
| 10:00 am - 10:45 am | Delivering against the transformation imperative | Michael Fraccaro |
| SHRM PDCs: 0.75 | From digital acceleration to more environmentally sustainable operations to aggressive innovation and growth, every company has a transformation imperative. And those transformations all require action and change from the workforce. We're talking with some of the world's top HR leaders driving these changes at enterprise scale to learn what they're doing to transform, what's worked and what hasn't, and what's next on their priority list. Moderated By: David Green , Author And Host Of The Digital HR Leaders Podcast, Executive Director | CHRO at Mastercard Tamla Oates-Forney Former CHRO at USAA Tanuj Kapilashrami CHRO at Standard Chartered Bank |
| | Of Insight222 | |
| 10:45 am - 11:00 am | Break | |
| 11:00 am - 11:30 am | Stop, start, continue: What you need to do to deliver a successful transformation | Alex Badenoch Former CHRO and Group Executive Transformation, Communications and People at Telstra |
| SHRM PDCs: 0.5 | In this session, we'll dig into the do's and don'ts of transformation with someone who's led the charge on a massive enterprise shift at scale. Learn how to engage your C-suite and board, what pitfalls to avoid, and the steps required to make big goals turn into real results. | |
| 11:30 am - 12:00 pm | Making the case for change: How to build a data-driven culture in HR | David Green Author and Host of the Digital HR Leaders Podcast, Executive Director of Insight222 |
| SHRM PDCs: 0.5 | Effective transformations require insight, measurement, and constant communication. This session will dig into the latest research on how to use data to your advantage throughout this process to drive change. Learn how to build a data-literate operation, and cultivate the right skills and practices across your team to make cultural and organizational shifts successful. | |
| 12:00 pm - 01:00 pm | Lunch | |
| 01:00 pm - 01:15 pm | Get Inspired: How today's employees are adapting and evolving | Cyre Denny |
| | Big transformations start with the actions of individual employees. From changing behaviors, adopting | Global Program Director at Schneider Electric |
| | new technologies, and putting new goals in focus, it's essential to empower and equip people to succeed. In this session, we're talking with real employees about how they've adapted their approach to work and to their careers to deliver meaningful results. | Felix Ramos Product Growth Manager at Schneider Electric |
| 01:15 pm - 02:00 pm | Transformation in 10: A series of 3, 10-minute talks on how to execute transformation initiatives successfully | |
| SHRM PDCs: 0.75 | The Playbook That Drove Talent Transformation For 2 Global Enterprises Hear from a leader who managed change initiatives at not one, but two global enterprises. She'll share her playbook on how to turn project goals into meaningful impact and results. | Femmie Schippers Head of HR Business Technology at Takeda |
| | Turning Plans Into Action: How To Drive Employee Adoption Of A Talent Marketplace The impact of a talent marketplace starts with participation. In order to empower, upskill, and tap into the potential of your talent, you need to them to sign up. Learn how to drive employee adoption at scale and realize the potential of your technology. | Traci McMurray SVP of Talent at Omnicom Public Relations Group |
| | Making "Skills" Happen: How To Navigate A Skills Transformation Skills are top of everyone's priority list, but much easier said than done. Hear from a leader who's navigating a meaningful transformation on how to get started and how to structure the move towards skills-based models effectively. | Sara Steiner Head of Performance & Talent Development at Novartis |

02:00 pm - 02:15 pm **Closing Remarks** 02:30 pm - 04:15 pm **On-site breakout workshops**

For on-site attendees, we will be hosting a series of breakout workshops covering how to evaluate and sell in in-person only

launch.

Breakout session 1 Track 1: C-"Sweet Talking": How HR Leaders Can Capture Every C-Level's Attention 02:30 pm - 03:15 pm In this session, we'll dig into the do's and don'ts of transformation with someone who's led the charge on a massive enterprise shift at scale. Learn how to engage your C-suite and board, what pitfalls to avoid, and the

a transformation initiative, how to launch successfully, and how to accelerate growth.

Track 2: This Is What Makes A Talent Marketplace Launch Successful So, you've decided you're embarking on a talent transformation. The technology is just one piece of the puzzle. We're sharing data-driven insights on what makes adoption and launch successful at scale. You'll learn best practices on how to structure your project, plan out a rollout campaign, and ensure a successful

Track 1: Saying No To The Status Quo: How To Sell In Your Change Initiative

Track 3: Behind the scenes of a skills transformation: What works, what doesn't, and what's next Go behind the scenes of a skills transformation. How do "skills" fit into broader talent, workforce, and business strategy? And how do you structure the shift to skills-based operating models? This session will dig into how to work through the shift to skills, where they've seen success, and what's next on their skills agenda.

03:30 pm - 04:15 pm When you have a number of resources, technology tools, and existing practices in place, it's hard to know when to shake things up. This session will dig into why change is necessary, how to build the case for a

steps required to make big goals turn into real results.

change, and how to develop advocacy with the right stakeholders. Track 2: This Is What Makes A Talent Marketplace Launch Successful

puzzle. We're sharing data-driven insights on what makes adoption and launch successful at scale. You'll learn best practices on how to structure your project, plan out a rollout campaign, and ensure a successful launch.

Track 3: This is what good looks like: How to keep growing and scaling 3 years into your transformation

So, you've decided you're embarking on a talent transformation. The technology is just one piece of the

If you're in the midst of a transformation, you know there's always a next step. As leaders who've embraced workforce change for over 3 years, Mastercard and MetLife have effectively made changes to improve productivity, talent mobility, upskilling, and more, navigating many "next steps" along the way. This session will be led by the teams at the front lines structuring, implementing, testing, and evolving these projects to deliver results. Learn what's helped them achieve success, top learnings throughout the process, and what they're doing next.

Gloat's value and adoption experts

Former CHRO and Group Executive

Transformation, Communications

Alex Badenoch

and People at Telstra

Hannah Smith

Dhabi Bank **Markus Graf** Global Head of Talent

VP Talent Management at First Abu

at Novartis **Sara Steiner** Head of Performance & Talent Development at Novartis

David Landman Former Global Head of Talent at Goldman Sachs

Gloat's value

and adoption experts

Michele Egan Global Talent Marketplace Digital **Transformation Lead** at Schneider Electric

Lilian Castellanos

Enterprise Talent Marketplace Partner at MetLife Kristina O'Dell Lead Program Manager, Career

Susanne Goett Director, Head of Global Internal Recruiting/Mobility and Talent Marketplace at MetLife

Development at Mastercard

Wednesday, March 6th

07:00 pm - 09:00 pm Gloatie awards & dinner reception

Sessions, keynotes, and breakouts to close out the summit

11:40 am - 12:00 pm

12:00 pm - 01:00 pm

02:00 pm - 02:45 pm

02:45 pm - 03:00 pm **General Closing**

SHRM PDCs: 0.75

Gloat Product Keynote

Lunch

at Gloat

Breakout session 2

| 08:00 am - 09:00 am | Breakfast | |
|---------------------|--|--|
| 09:00 am - 09:15 am | Welcome remarks | |
| 09:15 am - 09:45 am | Unlocking Value: Delivering outcomes for our company, employees and customers | Lucrecia Borgonovo |
| SHRM PDCs: 0.75 | Join Lucrecia and Rohit who will share Mastercard's journey in unlocking the potential of their people to accelerate business outcomes and provide valuable solutions to their customers at scale. They'll share the | Chief Talent and Organizational Effectiveness Officer at Mastercard |
| | journey of building and scaling their talent marketplace, Unlocked; the impact it has had on their people, culture, ways of working, and business; lessons learned along the way; and where they are headed next. | Rohit Chauhan EVP, Artificial Intelligence at Mastercard |
| 09:45 am - 10:30 am | Thrive through change: How to effect transformation at a human level | Laura Powell |
| SHRM PDCs: 0.5 | Change initiatives are never seamless. They require resets and re-evaluations, constant alignment, and above all, a human and empathetic approach. We're talking with world-leading talent executives on how | Global Head of HR, Wealth and Personal Banking at HSBC |
| | they're changing their approach to people management, how they're considering the role of skills in their | Michele Chase |
| | strategies, and what's next on their priority list. | Chief People Officer at Omnicom Public Relations Group |
| | Moderated by Arianna Huffington, Founder and CEO at Thrive Global | Vicki Rawlinson |
| | | US CHRO at Novartis |
| 10:30 am - 11:00 am | Break | |
| 11:00 am - 11:40 am | Ethical AI: What to know, do, and avoid as an HR leader | Keith Sonderling |
| SHRM PDCs: 0.75 | Al is in the spotlight and its applications are growing by the minute. But in the race to accelerate (and avoid getting left behind), it's critical to ensure ethical use and application of these technologies to avoid even bigger challenges. We're joined by leading experts in the space to discuss how to apply Al with ethical and humane use in mind, facilitate equal employment opportunity, and navigate new regulations effectively. | Commissioner at the United States Equal Employment Opportunity Commission (EEOC) |
| | | Juliette Powell Founder and Managing Partner at Kleiner Powell International |

Hear some exciting updates from Gloat on our product roadmap.

Selling from within: How talent shifts drive business growth

Richard Benjamins Chief Responsible AI Officer

Co-Founder and Chief Product Officer at Gloat

Danny Shteinberg

at Telefonica

Joe Fuller

Patricia Frost

Officer, Seagate

Professor of Management Practice

SVP and Chief People and Places

01:00 pm - 01:15 pm **Joe Fuller Research Spotlight: The American Opportunity Index** Professor of Management Practice The American Opportunity Index showcases what makes the top employers across the United States. From SHRM PDCs: 0.25 and co-head of Managing the Future the tactics they employ to the results that differentiate them, this session will dig into what makes a great of Work Project organization for talent in today's challenging climate. at Harvard Business School Ahead of the curve: How to deliver the future of work today **Brendan Lynch** 01:15 pm - 01:45 pm This session will dig into how leading organizations are adapting to stay ahead. Hear how work and SHRM PDCs: 0.5

Chief Employee Experience & Care Officer, MetLife organizations are changing both across the market and within specific leading companies, and learn about the shifts that top executives are making to stay ahead of the curve. **David Tredo** Vice President, Strategic Initiatives & Integrated Talent at Nestlé Moderated by **Jeff Schwartz**, Adjunct professor at Columbia Business School and VP of Insights and Impact

and co-head of Managing the Future of Work Project at Harvard Business School 01:45 pm - 02:00 pm **Break**

experiences. Yet, as consumer and employee expectations are changing, getting the results takes hard work. **Annie Flaig** Hear how these leading executives are partnering to successfully deliver against both. SVP of Global Sales, Cloud/ Hyperscale, Seagate Moderated by **Bill Pelster**, Co-Founder, the Josh Bersin Company

Sales and HR: different functions, but common goals. A great employee experience drives great customer